



**Mobile Banking Service Request Form**

(To be filled by Branch) MB-SRF No.: \_\_\_\_\_ Branch Name: \_\_\_\_\_ Branch Code: \_\_\_\_\_

Customer ID*:	
Applicant Name* : (Mr./Ms./Mrs.)	
Address* #:	
	PIN :
Mobile No*# :	
Email ID*# :	
Language Preferred :	<b>English</b>
Handset Brand / Model No.	
Product Application Form No: (In case of Non-PGK Customer)	(To be filled by Branch)

# Will be updated against your existing record with the Bank for communication and SMS banking (in case you have opted before)

**I would like to request for:**

- Registration 
  Deregistration 
  Deactivation 
  Unblock 
  Link Account 
  Delink Account  
 Change Mobile Number

**Account Details\*:**

Sr No.	Account Number(s) (linked under above mentioned customer id only)	Mode of Operation (Single/Either or Survivor/Anyone or Survivor) (To be filled by Branch)

\*Mandatory Fields

**INSTRUCTIONS:**

1. Only Individual Savings/Current Account holder who is having Debit Card can apply for the facility.
2. In case of joint accounts, the applicant is required to obtain the attached mandate from the joint account holder(s). This facility is available to First Account Holder only.
3. Account holders can access their accounts through Mobile Banking Service only where the mode of operation is 'Single'/'Either or Survivor'/'Anyone or Survivor' are eligible for Mobile Banking Services.
4. Information on activation of facility is available on the website.
5. The terms and conditions of service form the contract between customer and Bank. By applying for Mobile Banking Service of the Bank, the customer acknowledges these terms. These terms will be in addition and not in derogations of the terms and conditions relating to any account of the customer.
6. The customer shall be required to acquaint himself with the detailed process for using Mobile Banking Application and Dhanlaxmi Bank shall not be responsible for any error made by the customer.

Customer Details and Signature Verified

Place: \_\_\_\_\_ Signature of applicant                      Branch Emp No and Name:  
 Date : \_\_\_\_\_ (Sole/First holder): \_\_\_\_\_ Branch Emp POA / Signature: \_\_\_\_\_

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 Date: \_\_/\_\_/\_\_\_\_ Your Acknowledgement Copy                      Dhanlaxmi Bank Limited

MB SRF No.:	Branch EMP No:  Name:	Branch Employee Signature:
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**Declaration and Acceptance:**

I understand that all operations effected through this Mobile Banking Service are binding on me. I affirm, confirm and undertake that I have read and understood the Terms and Conditions for usage of Mobile Banking Service of Dhanlaxmi Bank as set forth in the Bank's website [www.dhanbank.com](http://www.dhanbank.com) and the same may be amended from time to time. I agree to be bound by the said Terms and Conditions. I further authorise the Bank to debit my account(s) towards any charges for Mobile Banking Services, if applicable in future.

I declare that the above information along with the other documents referred or provided therewith is true, correct, complete and up-to-date in all respects and I have not withheld any information.

Place: \_\_\_\_\_

Date : \_\_\_\_\_ Signature of applicant (Sole/First holder): \_\_\_\_\_

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**LETTER OF MANDATE FOR MOBILE BANKING SERVICES**

(In case of accounts in name of more than one person)

To  
Dhanlaxmi Bank Limited

I/We, \_\_\_\_\_  
\_\_\_\_\_ (All account holders

except the one applied for mobile banking service) am/are the joint account holder(s) of Bank Account Number SB/CA \_\_\_\_\_ (The said account/s) opened with Dhanlaxmi Bank Limited along with \_\_\_\_\_ (name of first account holder availing mobile banking service).

I/We hereby authorise \_\_\_\_\_ (name of first account holder availing mobile banking service) to avail Mobile Banking Service for the said account(s) for and on my/our behalf.

I/We affirm, confirm and undertake that I/We have read and understood the Terms and Conditions for usage of the Mobile Banking service of Dhanlaxmi Bank Limited as displayed in the website [www.dhanbank.com](http://www.dhanbank.com), which may be amended from time to time, and that I/we agree to abide by them.

I/We hereby state that I/we wish to revoke the above authorisation, I/we shall duly issue a letter of revocation ("the revocation letter") to Dhanlaxmi Bank Limited in this regard. I/we hereby agree that until ten days after receipt of such revocation letter, the authorisation as aforesaid shall hold good.

I/We further authorise the Bank to debit our accounts towards any charges for mobile banking service, if applicable in future.

Yours faithfully,

Signature: \_\_\_\_\_ Signature: \_\_\_\_\_

Second Holder: \_\_\_\_\_ Third Holder: \_\_\_\_\_

Branch Code: \_\_\_\_\_ Branch Name \_\_\_\_\_

Branch Emp Signature: \_\_\_\_\_ Customer Details and Signature Verified

Branch Emp No and Name: \_\_\_\_\_

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