



Application form for Banking Delivery Channels (Email & SMS Banking)

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(Please fill the form in BLOCK LETTERS only- All field marked '**' are Mandatory)

*Application Date - ___/___/___

*Full Name - _____

*Customer ID No.- _____ *Primary Account No. _____

*Base Branch Code - _____ *Product Code - SB CA CC OD

Contact Details (Mailing Address) -

*Company Name/Flat No/

*Bldg Name-

*Street No./Name

*Landmark/Area

*City -

*Pin Code-

*State -

Tel (O)

Tel (R)

STD Code -

*Mobile No.-

Email ID-

*Email Statement Registration - Yes, I wish to apply for Email Statement. (All the accounts in which you are the Primary Customer will be registered for Email Statements). Email Id mentioned in contact details OR as updated in bank records will be registered for Email Statements

Email ID -

Branch Code _____ Saving A/c Current A/c Cash Credit A/c Overdraft | A/c No. _____

Branch Code _____ Saving A/c Current A/c Cash Credit A/c Overdraft | A/c No. _____

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***Terms & Conditions** I/We agree to discontinue the physical statements being carried out by me/us I/We understand that the email statements are for my/our convenience. Nainital Bank shall not be liable or responsible for any breach of secrecy because the statements are being sent to the above email ID I/We shall verify the authenticity of the emails I/We receive. I/We shall not hold the Bank responsible for any statement received from frauds/imposters. I/We shall not hold the Bank liable if any problem arises with my/our computer network because of me/us receiving statements from the Bank I/We are authorised by the other holders to receive the statements in the above email address I/We shall inform the Bank in writing if there is any change in the information given above The Bank shall not be responsible if I/We do not receive statements due to incorrect email address and technical reasons I/We confirm to have read and understood the Terms & Conditions pertaining to my account (a copy of which I am in possession of pertaining to my account.) This registration will override any "Hold Statement" facility availed in the past. **Details are enclosed.**

Important Note The Customer ID mentioned above should be of the primary account holder only. All accounts under the Primary Customer ID will be registered for Email Statements Email Statements will not be dispatched incase a secondary account holder registers for the facility. For Current Accounts please mention the Customer ID of the Company. The facility is applicable only for Savings and Current accounts.

*INSTANT ALERTS - Yes, I wish to apply for Instant SMS Alerts.

Mobile No. :

Type of Instant Alerts

Amount

- | | | |
|--|--|-------------------------|
| 1. Debit in A/c. Greater than specified amount -Amount in Rs. 2000/- for SB | | Rs. 5000/- for CD/CC/OD |
| 2. Credit in A/c. Greater than specified amount -Amount in Rs. 2000/- for SB | | Rs. 5000/- for CD/CC/OD |
| 3. A/c Balance below specified limit -Amount in Rs. 1000/- for SB | | Rs. 5000/- for CD |

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(Acknowledgement Slip)

THANKS FOR REGISTERING MOBILE NO & Email ID

For Email & SMS BANKING SERVICES

OFFERED BY

THE NAINITAL BANK LTD.

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For security reasons, alerts for transactions will be sent to the mobile number updated under your contact details. In case the mobile number is not provided, then the alert will be sent to the e-mail id updated under contact details. To update the contact details, please visit your nearest branch. All other Alerts will be sent on the mobile number /email registered under frequency of Statement.

DECLARATION

I have read and understood the Terms and Conditions (a copy of which I am in possession of) relating to opening of an account and various services including but not limited to (a) Instant Alert (b) Email Statement. I accept and agree to be bound by the said Terms and Conditions. I agree that the Bank may debit my account for service charges as applicable from time to time.

*SIGNATURE

I confirm that all details provided on the form are correct.

*Customer ID- _____ *Branch Code- _____

*Name – _____

*Date – _____

FOR BRANCH USE ONLY

Please indicate if the customer is a part of the following product run by the bank. (Please tick)

*Customer Base Branch Code _____

SB CA CC OD

Verified that the account is operated singly or by either /any one or survivor

Signature / Customer ID / A/c No. verified

*Signature of Branch Manager

Remote Data Centre Use-

Mobile No. has been registered for Instant SMS Alerts as per details mentioned in page no.1.

Email ID has been registered for statement of account as mentioned in page no.1.

*Signature of RDC Incharge

CUSTOMER COPY-

We acknowledge the receipt of application form for registering mobile no. and email address to activate SMS alerts and email statements as requested above.

Signature of Bank Official

Customer ID

Branch Code

Customer Name

The customer can get the following inquiries by sending SMS through their registered mobile to **56363** (operator charges will be applicable)

1. For balance enquiry- **Type NTBL<Space>BAL<Space><Account No.>** and send it to **56363**
2. For last 5 transactions - **Type NTBL<Space>TRN <Space><Account No.>** and send it to **56363**
3. For Cheque Status- **Type NTBL<Space>CHQ<Space><Account No.>** and send it to **56363**
4. For Loan A/c balance enquiry- **Type NTBL<Space>LNB <Space><Account No.>** and send it to **56363**
5. For last 5 transactions in loan A/c- **Type NTBL<Space>LNT <Space><Account No.>** and send it to **56363**

SMS Banking

Terms & Conditions

The customers shall be solely responsible for all the transactions and consequences arising out of the messages emanating from the registered mobile phone instrument. Bank will not assume any responsibility for unauthorized messages sent by any other person without authority.

The user shall use only his mobile phone, the number of which has been registered with the bank to access the facilities. The registered user shall use the keyword stipulated by the bank from time to time to access the various services. The user must keep the CDMA/GSM or any other SIM card/phone and his mobile phone in his possession at all times. The user shall be solely responsible for the consequences in case the user fails to adhere to the rules of the bank.

All the transactions arising out of the use of SMS Banking in relation to a joint account shall be binding on all joint account holders. The customers shall take all necessary precautions to prevent unauthorized and illegal use of **our SMS banking service** and unauthorized access to the Accounts provided by Mobile Banking. The Bank shall take all commercial, technical and reasonable care to, ensure the security of and to prevent unauthorized access to the Mobile Banking using commercial and reasonable and feasible technology available in India to the Bank. The customers have to ensure that our SMS service or any related services is not used for any purpose which is illegal, improper or any other purpose apart from the specified or requested services under our SMS banking which is not authorized under these Terms.

The customers shall maintain, at all times, such minimum balance in the account(s) as the BANK may stipulate from time to time. The Bank may, at its discretion, levy penal charges for non-maintenance of the minimum balance without any prior notice.

It is the responsibility of the Customer to ensure unauthorized access to his mobile by any other persons in maintaining secrecy of their account/s.

The Bank has the absolute discretion to amend or supplement any of the terms at any time without prior notice, including charges that are applicable for availing the said SMS Banking service. Changed terms and conditions shall be effective immediately on being practiced and the customer agrees and shall be deemed to have accepted the changed terms and conditions.

The bank reserves the right to decide on the services to be offered to a particular registered user and different services may be offered to different users. The bank also reserves the right to make any additions or deletions in the services offered through Mobile banking at any time. Customers may request for termination of the SMS banking service any time by giving a written notice of at least 15 WORKING DAYS in advance to the Bank. The customers shall remain responsible for any transactions made in their accounts through SMS banking till the Bank cancels the said service.

The Bank shall make all reasonable efforts to ensure that the customer's information is kept confidential. The bank however shall not be responsible for any leakage of confidential user information in any manner for reasons beyond its control.

The Bank will not acknowledge receipt of any instructions or triggers nor shall the bank be responsible to verify any instructions or Triggers or mobile phone number. The bank will endeavor to give effect to instructions and Triggers on a best effort basis and as soon as practically possible for the bank. The bank shall not be responsible for any deficiency or delay in effecting the service or in effecting modification of the triggers.



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The services will be available to the registered users only if the registered user is within the cellular service range of the particular cellular service provider or within such area, which forms part of the roaming network of such cellular service provider providing services to the customer.

The customer/s agree not to hold the bank, its directors, its officers, its employees and agents liable for any loss, liability or expenses arising out of or in any way connected with the usage of the our SMS banking services. The customer/s is/are bound by all other terms and conditions of the Bank pertaining to our SMS banking.

The Bank may suspend or terminate our SMS banking services without prior notice if the customer has breached any of these terms and conditions or the Bank learns of the death, bankruptcy or lack of legal capacity of the customer/s.

For SMS Alerts, messages will be delivered through all the mobile service providers in all the circles. Both the lists are subject to change at any time without any prior notice to customers. SMS alert facility will not be real time and the customer will receive the same within a reasonable time from the time of transaction in the account.

The bank may, at its discretion, amend and modify, at any time, the terms and conditions governing the SMS services. Non receipt of any notification or failure to receive the notification, if any, by the registered user in this regard will not be exempt ed from such amendments and modifications.

The Bank has got every right to decide on the services to be provided through SMS Banking facility. For sending SMS messages for receiving PULL alerts, the customer will be charged by the Mobile Operator with applicable SMS Charges.

By Registering SMS Banking facility, the Customer agrees to have understood, accept and abide by all the Terms & Conditions governing the SMS Banking of the Bank.

Signature of Applicant(s)

Name:

Customer ID: