STEPS for using mSBM Urban Android Mobile App
(Last Updated on: 25 Apr 2016)

1. Please enable internet in your mobile phone.
2. Go to http://msbmurban.gov.in and click on **Download App for Android Phone**.
3. Download **mSBM Urban** APK **[Size: 1026KB]** from http://msbmurban.gov.in.
4. Install the downloaded APK on Mobile.
5. Enable **GPS** for capturing **Latitude & Longitude** through mobile device.
6. Open **mSBM Urban App** and enter your registered mobile number.
7. After receiving the **OTP number** through message, Logging into **mSBM Urban App** by entering registered **Mobile number, OTP number and ULB Login ID** (Credential provided to ULB Level functionaries).
8. After successfully logging into App choose option **IHHL, Public Toilets, Community Toilets and Solid Waste Mgmt**.
9. Choose **Ward** number and **Toilet Type** (Commenced Toilet or Constructed Toilet) for which photograph need to be uploaded.
10. For **IHHL** enter **Application Id** for which photograph need to be uploaded and press **Submit** button to get the details of Applicant and previous uploaded photograph if any.

    ➢ After getting the details of Applicant, click on **Take Photo** to take the photograph which need to be uploaded.

11. For **Community Toilets** enter **Toilet Id** for which photograph need to be uploaded and press **Submit** button to get the details of Community Toilet and previous uploaded photograph if any.

    ➢ After getting the details of Applicant, click on **Take Photo** to take the photograph which need to be uploaded.

12. For **Public Toilets** enter **Toilet Id** for which photograph need to be uploaded and press **Submit** button to get the details of Public Toilet and previous uploaded photograph if any.

> After getting the details of Applicant, click on **Take Photo** to take the photograph which need to be uploaded.

13. For **Solid Waste Mgmt.** choose Solid Waste Mgmt**.** component such as **Collection, Transportation, Processing and Disposal**. For Collection enter **Equipment Id** or For Transportation enter **Vehicle Id** or For Processing enter **Plant Id** or For Disposal enter **Site Id**. Press **Submit** button to get the details and previous uploaded photograph if any.

> After getting the details of Component, click on **Take Photo** to take the photograph which need to be uploaded.

14. Upload photographs by clicking **UPLOAD PHOTO Button**.

❖ If photograph has been uploaded successfully, success message would be displayed otherwise failure message would be displayed.
❖ If failure message is displayed, user needs to retry it again.

For technical help call 011-23061246 in between **10.00 am - 1:00pm** and **2:00pm – 5:30pm** (Monday - Friday).