SMS service - Ship Ticketing System

1. Passengers interested to receive general SMS Messages/Alerts from the Port Department need to register their mobile number onetime in any of the ship ticketing counters.

2. Passengers need to fill up their mobile number in the reservation slip each time they take ship ticket for any voyage specific messages.

3. The mobile number will be printed on the Ticket and passengers need to verify the correctness of their mobile number before leaving the counter.

4. It should be mandatory for the ticket issuing person to enter the mobile number of the passenger if it is written on the reservation slip. He/She has to enter the mobile number carefully.

5. Passenger can cancel their ticket through SMS, only from the mobile number written on the reservation slip.

6. Cancellation of ticket through SMS is allowed only upto the previous day of sailing the ship.

7. As the SMS services are not guaranteed services, the Department will not be responsible for any non delivery of messages in time. Further claims are not entertained.

8. All SMS requests has to be sent to the number **07738299899**

Cancellation of ticket through SMS

It involves two steps viz. **Request** and its **Confirmation**

i)Passenger send the SMS request to cancel the ticket (from the mobile number written on the reservation slip) in the following format

   LSHIP C \<Ptid Number\>   eg: LSHIP C KAEA0005

ii)Passenger receives a One Time Password (OTP) as a reply SMS

  Passenger send this password for confirmation in the following format

   LSHIP C \<One time password\>   eg: LSHIP C SEMB

iii)Passenger receives the result of cancellation as an SMS with cancellation charge, refund amount etc.

 iv)The refund amount can be collected from any of the ship ticketing counters if he/she produces the original ticket within 15 days from the sailing day of the ship from mainland.

Other SMS Services

1. Ticket status thru SMS

      LSHIP S \<Ptid Number\>   eg: LSHIP S BAAJ0004

2. Ticket availability thru SMS

      LSHIP   A \<Ship code\>   eg: LSHIP   A K

This will give the availability of all classes in M.V.Kavaratti in the next immediate voyages from main land to the first Island port.

       LSHIP   A \<ship code\> \<Origin code\>   \<Destination code\>

Eg: LSHIP A   B   KCH   MCY

This will give the availability of all classes in M.V. Bharatseema in the next immediate voyage from Kochi to Minicoy.

       LSHIP   A \<Voyage number\> \<Origin code\>   \<Destination code\>

Eg: LSHIP A MAEE   KCH KVT

This will give the availability of all classes in M.V.Minicoy voyage number MAEE from Kochi to Kavaratti.

3. Ticket Fare thru SMS

      LSHIP   F R KCH KVT

This will give the ticket fare of all classes of M.V.Arabian Sea from Kochi to Kavaratti.

4. The Code list thru SMS

    LSHIP CODES

This will give all the codes (Ship code, Island code etc.) using in the SMS Services

5. SMS to get Voyage numbers

    LSHIP V \<Ship Code\>

    Eg: LSHIP V K

This will give all the voyage numbers and voyage dates of the M.V.Kavaratti

6. **LSHIP HELP**   (For necessary help in SMS requests.)

7. SMS to get Ship Programme

    LSHIP P \<Voyage number\>   **eg: LSHIP P KABB**
    LSHIP P \<Ship Code\>   **eg: LSHIP P   K**

8. **SMS to unsubscribe SMS services**

   LSHIP D <your registered mobile number>