

How to get New Water Connection

- **What is new water connection?**

Any person who is the owner or authorized occupant of a land or a building where water supply facility is to be made available by the Public Health Engineering and Water Supply Department, Government of Arunachal Pradesh, has to apply for new water connection. Water is provided to building or premises of the owners or consumers by different mode of connection i.e. pipe, hand pumps, tube well or well.

- **Concerned Department**

Department of Public Health Engineering & Water Supply, Government of Arunachal Pradesh

- **Legal Framework**

Under The Arunachal Pradesh Water Supply Act, 2000 (Act No. 9 of 2000), one can apply for new water connection.

- **Eligibility to apply**

A person must have the following eligibility criteria to apply for new water supply:

1. Any person who is the owner or authorized occupant of a land or a building where water supply facility is to be made available by the department are eligible to apply for new water connection.
2. Any private land, required to be used for providing water connection, shall be settled by the consumer before starting the work.
3. If any owner of a land or a building desires of shifting of any existing water supply pipe passing through his/her land or by the side of his/her building may apply in the same form for shifting.

- **Procedure to apply**

A person desires to get new water connection has to undergo the following procedures:

1. The applicant has to apply for pipe water connection in the prescribed form by paying **Rs. 1/-** to the concerned Executive Engineer.
2. After receiving the application form by the Executive Engineer with reference to the Serial No. of the form, inspection of the site is done.

3. The estimation including the cost of material, wages of labour and **Rs. 500/-** being the connection fee is intimated to the applicant.
4. The applicant has to deposit the estimated amount in the shape of Demand Draft on any National Bank.
5. Pipe water connection shall be provided only after full receipt of payment in accordance with the estimated amount.

- **Conditions for applying**

1. Water connection shall be provided with galvanized iron pipe of 15 millimeters diameter or 20 millimeters diameter medium quality.

2. The water connection shall be provided to the ground floor or any other floor below the ground floor of any building only.

3. No house water connection shall be transferred from one place to another.

- **Necessary documents to be submitted**

While applying for new water connection, one has to submit the following documents:

1. The prescribed form filled in all respect.

- **Fees to be submitted**

1. Form cost Re. 1/-
2. Connection fee Rs. 500/- (excluding material and wages of labour)

(Note: In case, for providing pipe water connection if any road is to be crossed, the cost of bringing the road to precondition shall be added to the estimate)

- **Who to apply?**

District Executive Engineer concerned

- **Period of Delivery**

Within a period of three months after receipt of payment

- **Sanctioning Authority**

The Superintending Engineer or such other Officer not below the rank of Executive Engineer or such other Officer, Government of Arunachal Pradesh is the sanctioning authority of this.

- **Who to register complaint with?**

In case any problem, the applicant may contact to the concerned District Executive Engineer Officer.